1 2 3 Before the Federal Communications Commission 4 Washington, D.C. 20554 5 6 In the Matter of CC Docket No. 98-79 GTE Telephone Operating Companies) REPLY OF THE PUBLIC GTOC Tariff FCC No. 1 UTILITY COMMISSION 8 GTOC Transmittal No. 1148 OF OREGON 9 10 1. Introduction The Public Utility Commission of Oregon (OPUC) appreciates 11 12 the opportunity to submit comments concerning GTE Telephone Operating Companies' (GTE) interstate tariff filing GTOC Tariff 13 14 FCC No. 1 (Tariff) for the provision of "Asymmetrical Digital 15 Subscriber Line" (ADSL) service. This is an issue of great 16 importance in Oregon. 17 The OPUC oversees and regulates the provision of 18 telecommunications service in Oregon. GTE's subsidiary 19 affiliate, GTE Northwest Incorporated (GTE-NW), is a regulated 20 telecommunications utility in Oregon. GTE currently is providing 21 ADSL service under the Tariff to Oregon customers. 22 The OPUC recently opened a docket to investigate GTE's 23 provisioning of ADSL service in Oregon (OPUC Docket No. UM 907). 24 The OPUC's comments here are thus limited by the fact that all 25 matters related to GTE's ADSL offering are officially under 26 investigation. However, the OPUC welcomes the opportunity to PAGE 1 - REPLY OF THE PUBLIC UTILITY COMMISSION OF OREGON

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- 1 provide the FCC with information from Oregon's perspective about
- 2 the jurisdictional issue under consideration in the Federal
- 3 Communications Commission's (FCC) CC Docket No. 98-79.
- 2. The OPUC recently addressed issues surrounding USWC's similar "Megabit" ADSL filing.

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- 6 In March 1998, U S WEST Communications, Inc. (USWC) filed a
- 7 tariff with the OPUC for a new ADSL service called "MegaBit
- 8 Services." Like GTE-NW, USWC is a regulated telecommunications
- 9 utility in Oregon. Unlike GTE-NW, in filing its Megabit tariff
- 10 with the OPUC, USWC basically conceded that its Megabit service
- 11 offering was, in whole or in part, an intrastate service. The
- 12 OPUC considers ADSL service to be a regulated telecommunications
- 13 service, at least when it is offered by a telecommunications
- 14 utility.
- 15 Megabit essentially is two services: (1) a MegaCentral
- 16 service sold to internet service providers (ISPs) and (2) a
- 17 MegaSubscriber service sold to end users. The OPUC suspended the
- 18 USWC Megabit tariff for up to six months and commenced an
- 19 investigation (docketed as UT 144).
- To facilitate the investigation, the OPUC staff conducted a
- 21 series of workshops. Representatives of USWC, USWC's unregulated
- 22 affiliate !nterprise America (which offers internet access under
- 23 the name USWEST.net), competitive local exchange carriers, and
- 24 OPUC staff attended the workshops. Staff and a number of
- 25 participants were particularly concerned that USWC would use its
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1	relationship	with	!nterprise	America t	to steer	internet	users

- 2 desiring ADSL service to USWEST.net.
- 3 The issues the OPUC staff considered during the
- 4 investigation included:
- 5 1. Will USWC favor USWEST.net when it provisions
- 6 MegaCentral lines (will USWC be able to provision
- 7 independent ISP orders)?
- 8 2. When customers contact USWC regarding Megabit service,
- 9 will USWC attempt to persuade customers currently taking
- service from an unaffiliated ISP to switch to USWEST.net (a
- practice known as "unhooking" under OPUC rules).
- 12 3. Are the proposed prices for the various elements of
- 13 MegaBit service reasonable?
- 14 4. Is USWC attempting to steer ISP users to USWEST.net by
- making required modems or other necessary equipment, which
- potentially do not conform to industry standards,
- 17 prohibitively expensive for independent ISPs or their
- 18 customers to acquire?
- 19 5. Can the OPUC be assured that expenses related to the
- joint marketing of MegaSubscriber and regulated services,
- 21 promotions by !nterprise America, and the installation of
- MegaSubscriber by !nterprise America will not be borne by
- USWC customers?
- 24 6. Is USWC willing to cooperate with independent ISPs in
- 25 the areas of MegaBit testing and technical support?
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- 1 The OPUC and USWC ultimately resolved most of these issues
- 2 through the OPUC's approval of a Memorandum of Understanding with
- 3 USWC. Significantly, the OPUC's approval included a staggered
- 4 introduction of the MegaBit Services. That is, the OPUC allowed
- 5 USWC to begin provisioning MegaCentral orders to ISPs on July 8,
- 6 1998, but delayed USWC's ability to offer MegaSubscriber to end
- 7 users until the OPUC was satisfied that USWC had made reasonable
- 8 progress toward provisioning MegaCentral lines to independent
- 9 ISPs.
- 10 USWC further agreed in part to (1) provide MegaSubscriber
- 11 testing modems to ISPs ordering MegaCentral; (2) avoid
- 12 "unhooking" customers of independent ISPS and use a marketing
- 13 "safe harbor" for customers desiring MegaSubscriber with an ISP
- 14 other than USWEST.net; (3) continue to support its MegaSubscriber
- 15 technology through July 31, 2001; (4) update its part 64 manual;
- 16 (5) provide technical material on DSL services and USWC's testing
- 17 protocol to ISPs ordering MegaCentral; and (6) not give
- 18 USWEST.net preferential treatment.
- Due to provisioning problems (attributable at least in part
- 20 to USWC's strike), and serious concerns about provisioning and
- 21 testing raised by independent ISPs, the OPUC has delayed the
- 22 rollout of Megascriber on three occasions. In light of these
- 23 types of events, the FCC should carefully evaluate whether it has
- 24 the resources to resolve disputes about the provisioning of ADSL
- 25 service in a fair and nondiscriminatory manner.
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1	3.	GTE has an ISP affiliate. Consequently, the OPUC has
		concerns about GTE offering ADSL in a fair and
2		nondiscriminatory manner.

- 3 Like USWC in its Megabit filing, GTE has an ISP affiliate
- 4 (known as "GTE Internetworking"). Thus, the OPUC will likely
- 5 investigate in its Docket UM 907 issues similar to those
- 6 presented by USWC's Megabit filing. The OPUC will want to ensure
- 7 that GTE's ADSL service is offered in a nondiscriminatory manner
- 8 to other ISP competitors. For example, GTE states that its ADSL
- 9 service is available only to ISPs which are interconnected to
- 10 GTE's wire centers. Similarly, there may be some issues
- 11 surrounding GTE's proposed provision and distribution to ISPs of
- 12 the modems necessary for its ADSL service. See also Petition of
- 13 California Cable Television Association, filed in FCC Docket CC
- 14 98-79 (May 22, 1998).
- 15 4. The OPUC is concerned that, should the FCC find GTE's ADSL to be an interstate service, the costs should be assigned consistent with the revenues.
- 17 As a general matter, the jurisdictional assignment of costs
- 18 should be consistent with the jurisdictional assignment of
- 19 revenues. In the present proceeding, GTE assigns 75 percent of
- 20 the local loop costs associated with ADSL to the intrastate
- 21 jurisdiction using the general allocation factor for common
- 22 lines, while all (100 percent) of the ADSL revenues would go to
- 23 the interstate jurisdiction. This inconsistent allocation of
- 24 costs and revenues exists even if the loops are used exclusively
- 25 for ADSL service.
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- 2 the jurisdictional assignment of loop costs and ADSL revenues
- 3 should be revised so that they are consistently apportioned.
- 5. The public may be confused if GTE's ADSL service is to be deemed an interstate service.

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- 6 While not an overriding concern, it is probable that the
- 7 public will be confused, at least for a time, over which agency
- 8 has regulatory authority over ADSL service should the FCC find it
- 9 to be an interstate service. Undoubtedly, customers with ADSL
- 10 service problems initially will contact the OPUC for help. The
- 11 OPUC will then need to refer these customers to the FCC. That
- 12 will likely be frustrating to the customers, particularly in
- 13 Oregon where USWC has chosen to file its ADSL service as an
- 14 Oregon-tariffed service.
- 15 Thus, it seems that the FCC, should it find ADSL to be an
- 16 interstate service, will want to pay close attention to ensure
- 17 GTE's Tariff provides, for example, (1) requirements for the
- 18 timely provision of service in a nondiscriminatory manner, (2)
- 19 appropriate service quality standards, (3) a review of the
- 20 proposed rates, and (4) mechanisms for resolving customer billing
- 21 and other disputes.
- 22 6. GTE's Tariff presents difficult federal and state regulatory issues which require the FCC's careful
- 23 consideration.
- 24 As stated, the OPUC has an open docket to consider all
- 25 aspects of GTE's ADSL service offering, including its argument
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- 1 that ADSL is an interstate service. As such, the OPUC has not
- 2 reached a final determination on any issues, including the
- 3 jurisdictional nature of ADSL service. Nonetheless, the OPUC has
- 4 questions about GTE's position, and equally serious concerns
- 5 about the scope and implications of an FCC decision which agrees
- 6 with GTE on this important issue.
- 7 As a starting point, it does not appear there is any
- 8 dispute that ADSL service is not, in itself, "Internet access."
- 9 ADSL is merely a broad bandwidth which seems to be ideal for
- 10 Internet access. ADSL may be considered as nothing more than a
- 11 "really fast" loop.
- 12 GTE's basic theme is based on the premise that anything
- 13 that allows a hook-up to the Internet is, necessarily, interstate
- 14 service. While the OPUC is not yet persuaded by this argument,
- 15 acceptance of it carries potentially broad implications. Other
- 16 parties have discussed, and the FCC is well-versed in, the
- 17 potential application of its decision to the disputes involving
- 18 ISPs and reciprocal compensation under interconnection
- 19 agreements, and about the impact of any decision on the FCC's
- 20 exemption for ISPs from access charges.
- 21 Further, the OPUC is concerned about how an FCC
- 22 determination in favor of GTE-NW would affect the states' ability
- 23 to regulate "dial-up" ISP service. For example, in a recent
- 24 decision in Southwestern Bell Telephone Company v. PUC of Texas,
- 25 MO-98-CAA3 (W.D.Texas, June 15, 1998) (SWB v. PUC), the court
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- found, in part, that "dial-up" ISP service (where the ISP's
 customer dials a seven-digit number over ordinary telephone lines
 to the ISP facility) is intrastate service, while the ISP's
- 4 conversion of the customer's information into data packets, and
- 5 sending them through the Internet, was an interstate service.
- 6 Thus, the Texas court decision supports the notion that state
- 7 regulation of "dial-up" ISP service is properly regulated by the
- 8 states as an intrastate service. However, should the FCC find
- 9 GTE's ADSL Tariff to be an interstate service, some will
- 10 certainly argue that such a finding should also apply to dial-up
- 11 ISP service.
- 12 Similarly, a finding by the FCC that ISPs are
- 13 telecommunications carriers would affect how states regulate ISPs
- 14 generally (currently, the OPUC does not require ISPs to obtain
- 15 certificates as telecommunications carriers to provide their
- 16 services). A similar issue, already presented by GTE's Tariff,
- 17 is whether an ISP becomes a telecommunications carrier, requiring
- 18 certification, if it buys ADSL service from GTE and sells it to
- 19 end-users.
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1	These, and other state regulatory concerns, are presented
2	by GTE's ADSL Tariff. The OPUC urges the FCC to carefully and
3	fully weigh all of the ramifications of its decision in this
4	docket.
5	Dated this day of Stender, 1998. Respectfully submitted
6	Respectfully submitted,
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CERTIFICATE OF SERVICE

I hereby certify that on the day of day of free 1998, I served the foregoing Reply of the Public Utility Commission of Oregon upon the party (ies), hereto by mailing, regular mail, postage prepaid, a true, exact and full copy then depositing in the United Sates Post Office at Salem, Oregon, a full, true and correct copy thereof addressed to:

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